



# WHERE DO YOU NEED TO GO?

*For persons with limited or compromised mobility, TLC has established itself as Windsor and Essex County's trusted choice for non-emergency transport.*

TLC regularly conveys patients from nursing homes and private residences to doctors' offices, hospitals, and any number of other health and wellness appointments. The company also facilitates hospital transfers.

"Anywhere that they really need to go, we can take them," clarifies Owner-Manager Darren McGill. "We're open 24 hours, and we service the whole county." In fact, TLC transports patients to and from healthcare facilities as far away as Toronto.

TLC currently owns and operates four ambulances and one wheelchair van. Each of the company's vehicles is fully stocked with oxygen and other essential medical supplies. Significantly, TLC can accommodate patients that require wheelchairs or stretchers, and all employees who accompany patients en route possess CPR and First Aid certifications.

Of course, there's more than just transport to patient transport. "Everyone that uses us uses us for the fact that we treat everybody with tender loving care," emphasizes McGill. "We're a compassionate company. You're not just a number to us."

While other patient transportation providers make a business of dropping clients off at the door, TLC takes a decidedly different approach. "We're not like that," stresses McGill. "A lot of the nursing homes like using us for the simple fact that we stay with the patient and we make sure the patient comes back safely. We'll stay with the patient until their appointment is finished and make sure they're safe. It gives peace of mind to the family. We don't just drop them off and wait for a phone call."

For the friends and families of mobility-compromised persons with conditions like Alzheimer's, this commitment to

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personal care makes all the difference, and it's already earned TLC Patient Transport a sterling reputation in our region. "We've always been a word-of-mouth company," explains McGill, who still contributes to the business in a hands-on capacity. "The company was built on word of mouth. It's grown quite a bit over the past couple years. We're a compassionate company; I really enjoyed what I did when I entered the business, and I still enjoy what I do now."

Wherever you need to be, TLC Patient Transport can help. Phone (519) 792-4310 today for a free quote. One-way and round-trip flat rates are available, and any waiting fees are always affordable.

